# Ockbrook and Borrowash Parish Council.

## Accessibility Statement

This statement covers the following website:

<https://www.ockbrookandborrowashparishcouncil.gov.uk>

This website is run by Ockbrook and Borrowash Parish Council and is supported/hosted by 2commune. We want as many people as possible to be able to use this website. For example, that means you should be able to:

* Change Colours, contrast levels and fonts
* Zoom in up to 300% without the text spilling off screen.
* Navigate most of the website using just a keyboard.
* Navigate most of the website using speech recognition software.
* Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We have also made the website text as simple as possible to understand.

AbilityNet (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

### How Accessible this Website is.

We know some parts of this website are not fully accessible:

* Most older PDF documents may not be fully accessible to screen reader software.
* It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.
* It is not possible for users to change text size without some of the content overlapping on some devices.
* There is no way to skip the repeated content in the page header (for example, a ‘skip to main content’ option).

### Feedback and Contact Information.

If you need information that you cannot access from the website, please:

* Email: [clerk@ockbrookandborrowashparishcouncil.gov.uk](mailto:clerk@ockbrookandborrowashparishcouncil.gov.uk)
* Call: 01332 664100

07860 702904

If you cannot view the map on our ‘contact us’ page, call or email for directions.

### Reporting Accessibility Problems with this Website.

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact:

Sarah Kitchener

Email: [clerk@ockbrookandborrowashparishcouncil.gov.uk](mailto:clerk@ockbrookandborrowashparishcouncil.gov.uk)

Call: 01332 664100 or 07860 702904

### Enforcement Procedure.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) (<https://www.equalityadvisoryservice.com/>).

### Contacting us by Phone or Visiting us in Person.

Sarah Kitchener (Clerk and RFO)

The Village Hall

Church Street

Ockbrook

Derby

DE72 3SL

Tel: 01332 664100 or 07860 702904

Email: [clerk@ockbrookandborrowashparishcouncil.gov.uk](mailto:clerk@ockbrookandborrowashparishcouncil.gov.uk)

### Technical Information about this Website’s Accessibility.

Ockbrook and Borrowash Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No2) Accessibility Regulations 2018.

### Compliance Status.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 (<https://www.w3.org/TR/WCAG21/>) AA standard, due to the disproportionate burden reasons listed below.

* Word documents and PDFs of the Parish Council documentation.

### Non-Accessible Content.

New documents we publish and documents you need to download or fill in to access one of the services we provide should be accessible.

We know that some of our older documents (published before 23 September 2018) are not accessible. For example, some of them:

* Are not tagged properly – for example, they do not contain heading structure.
* Are not written in plain English
* Include complex tables

### Non-Compliance with the Accessibility Regulations.

We believe that all content (other than listed in the disproportionate section below) is accessible.

### Disproportionate Burden.

Navigation and accessing information

* There is no way to skip the repeated content in the page header (for example, a ‘skip to main content’ option).
* It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view to content.
* It is not possible for users to change text size without some of the content overlapping.

We have assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions.

We believe that doing so now would be a disproportionate burden (<http://www.legislation.gov.uk/uksi/2018/952/regulation/7/made>) within the meaning of accessibility regulations.

### Content that’s not Within the Scope of the Accessibility Regulations.

PDFs and other Documents:

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 (<http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made>) if they’re not essential to providing our services. For example, we do not plan to fix minutes prior to September 2018.

Any new PDFs or Word documents we publish will meet accessibility standards.

### Preparation of this Accessibility Statement.

This statement was prepared on 13th August 2020.

It was last reviewed November 2023.

The website was tested out by 2commune, who tested all pages on our website.

We will review the website on an annual basis and update any changes as and when required.